Provi	der Number	Hospital Name	Address 1
030103		MAYO CLINIC HOSPITAL	5777 EAST MAYO BOULEVARD
100151		MAYO CLINIC	4500 SAN PABLO RD
240010		ST MARYS HOSPITAL	1216 SECOND STREET WEST
240043		MAYO CLINIC HEALTH SYSTEM - ALBERT LEA	404 WEST FOUNTAIN STREET
240061		MAYO CLINIC METHODIST HOSPITAL	201 WEST CENTER STREET
240093		MAYO CLINIC HEALTH SYSTEM - MANKATO	1025 MARSH STREET BOX 8673
240117		MAYO CLINIC HEALTH SYSTEM - AUSTIN	1000 FIRST DRIVE NORTHWEST
240166		MAYO CLINIC HEALTH SYSTEM - FAIRMONT	835 JOHNSON STREET, PO BOX 835
241333		MAYO CLINIC HEALTH SYSTEM - ST JAMES	1101 MOULTON AND PARSONS DRIVE
241338		MAYO CLINIC HEALTH SYSTEM - LAKE CITY	500 WEST GRANT STREET
241345		MAYO CLINIC HEALTH SYSTEM - WASECA	501 NORTH STATE STREET

Page 1 of 68 09/25/2012

Address 2	Address 3	City	State
		PHOENIX	AZ
		JACKSONVILLE	FL
		ROCHESTER	MN
		ALBERT LEA	MN
		ROCHESTER	MN
		MANKATO	MN
		AUSTIN	MN
		FAIRMONT	MN
		ST JAMES	MN
		LAKE CITY	MN
		WASECA	MN

Page 2 of 68 09/25/2012

	ZIP Code	County Name	Phone Number
85054		MARICOPA	4805156296
32224		DUVAL	9049532000
55902		OLMSTED	5072555123
56007		FREEBORN	5073732384
55902		OLMSTED	5072667890
56002		BLUE EARTH	5076254031
55912		MOWER	5074337351
56031		MARTIN	5072388101
56081		WATONWAN	5073753261
55041		WABASHA	6513453321
56093		WASECA	5078351210

Page 3 of 68 09/25/2012

Percent of patients who reported that their nurses "Sometimes "Never" communicated well.	s" or
	3%
	3%
	2%
	2%
	2%
	4%
	4%
	3%
	1%
	1%
	3%

Page 4 of 68 09/25/2012

Percent of patients who reported that their nurses "Usually" commu	nicated well.
	15%
	14%
	18%
	15%
	15%
	19%
	20%
	20%
	14%
	17%
	16%

Page 5 of 68 09/25/2012



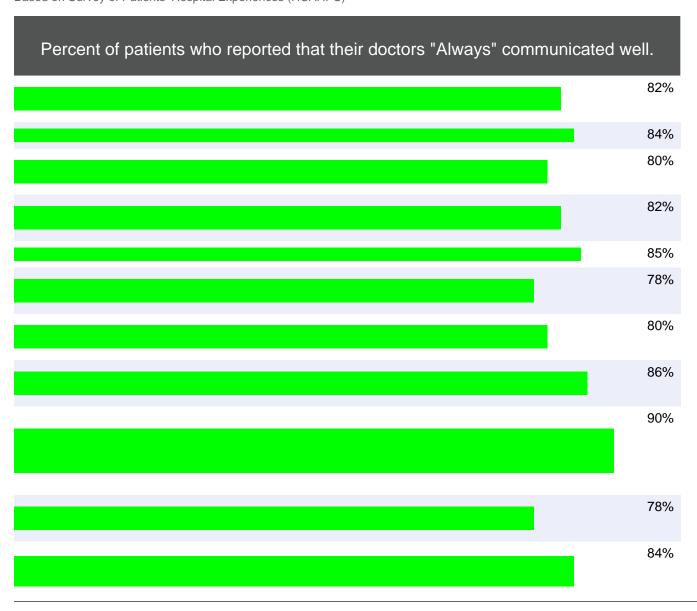
Page 6 of 68 09/25/2012

Percent of patients who reported that their doctors "Sometimes" or "Never" communicated well.	
	1%
	2%
	2%
	3%
	1%
	5%
	5%
	2%
	1%
	5%
	4%

Page 7 of 68 09/25/2012

Percent of patients who reported that their doctors "Usually" commun	nicated well.
	17%
	14%
	18%
	15%
	14%
	17%
	15%
	12%
	9%
	17%
	12%

Page 8 of 68 09/25/2012



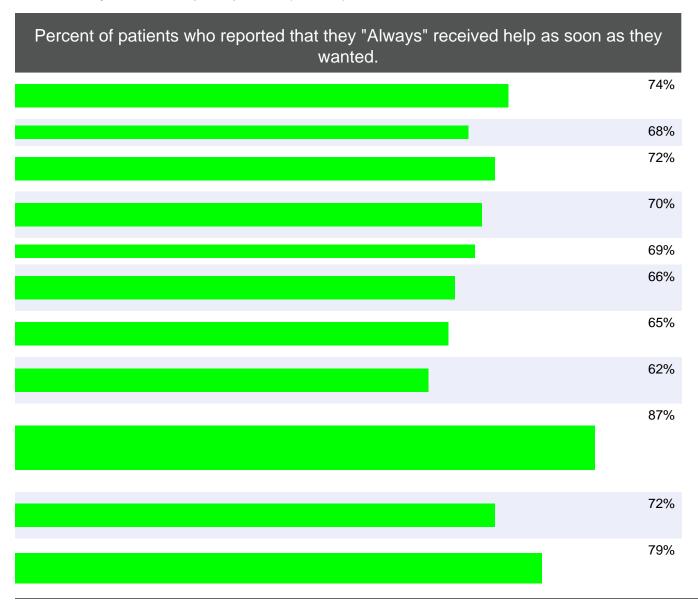
Page 9 of 68 09/25/2012

Percent of patients who reported that they "Sometimes" or "Never" received help as soon as they wanted. 5% 9% 4% 5% 4% 9% 5% 4% 3% 5% 6%

Page 10 of 68 09/25/2012



Page 11 of 68 09/25/2012



Page 12 of 68 09/25/2012

Parcent of nationts who reported that their pain was "Semetimes" or "Never" well

controlled.	Well
	6%
	4%
	6%
	4%
	4%
	7%
	5%
	6%
	2%
	8%
	14%

Page 13 of 68 09/25/2012



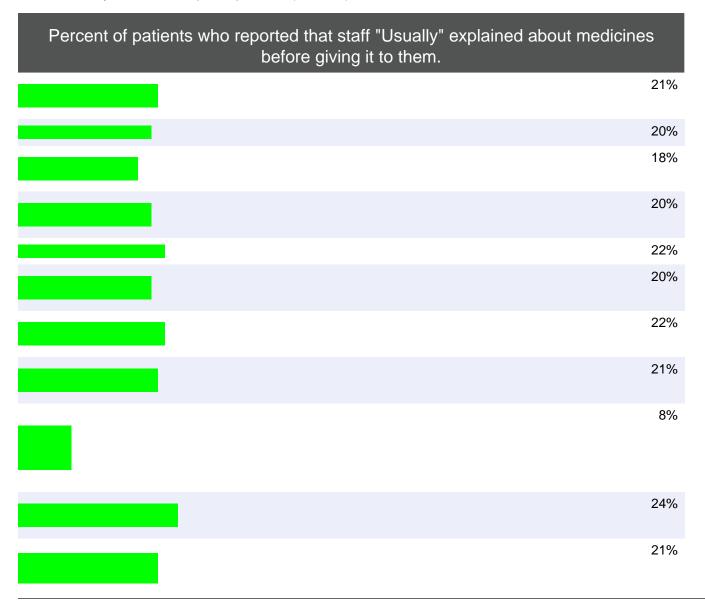
Page 14 of 68 09/25/2012



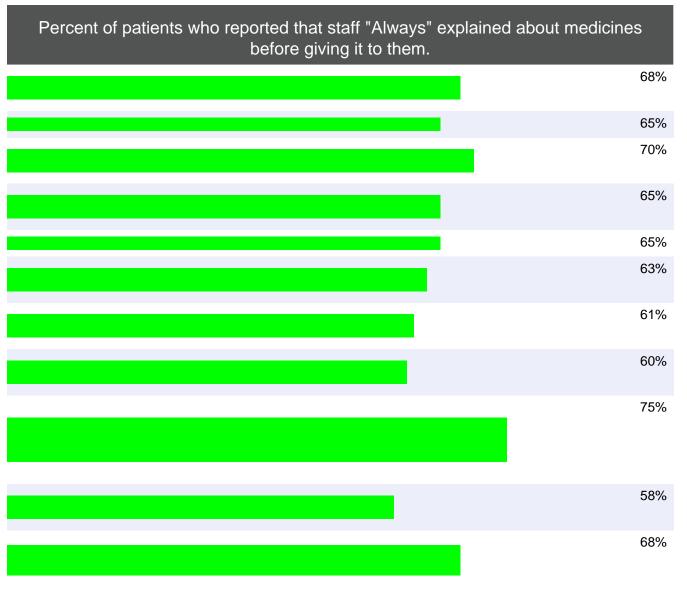
Page 15 of 68 09/25/2012

Percent of patients who reported that staff "Sometimes" or "Never medicines before giving it to them.	" explained about
	11%
	15%
	12%
	15%
	13%
	17%
	17%
	19%
	17%
	18%
	11%

Page 16 of 68 09/25/2012



Page 17 of 68 09/25/2012



Page 18 of 68 09/25/2012

Percent of patients who reported that their room and bathroom were "Sometimes" or "Never" clean. 9% 5% 7% 4% 7% 6% 7% 4% 4% 3% 2%

Page 19 of 68 09/25/2012

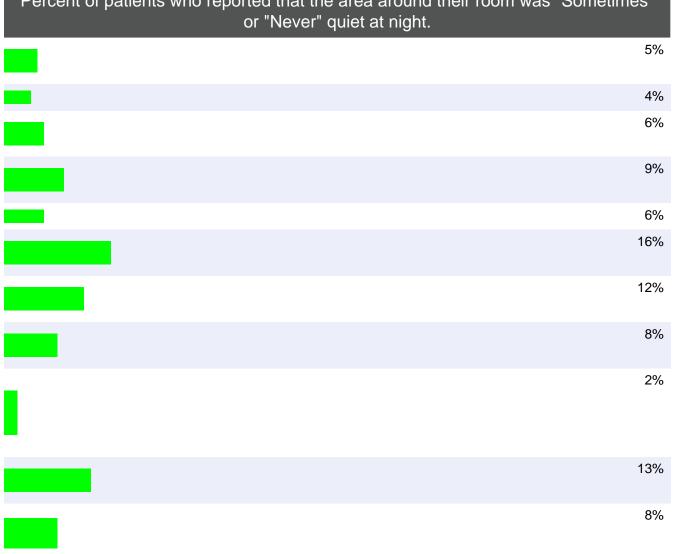


Page 20 of 68 09/25/2012



Page 21 of 68 09/25/2012

Percent of patients who reported that the area around their room was "Sometimes"



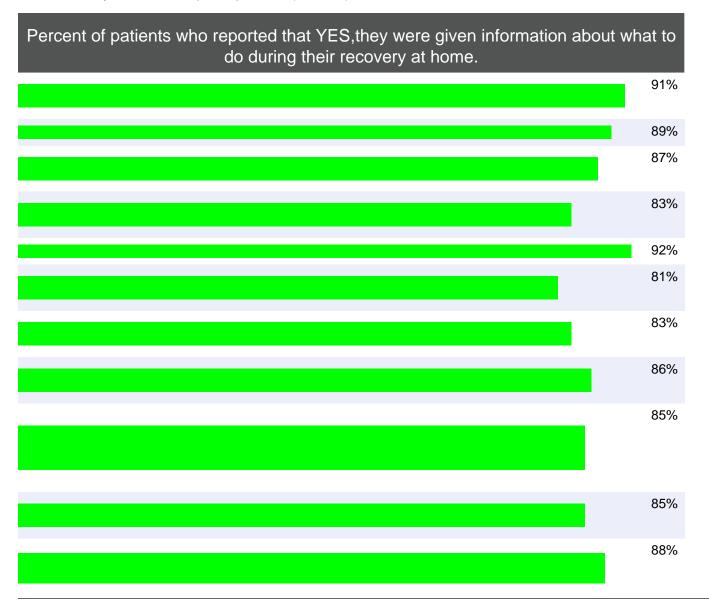
09/25/2012 Page 22 of 68



Page 23 of 68 09/25/2012



Page 24 of 68 09/25/2012



Page 25 of 68 09/25/2012

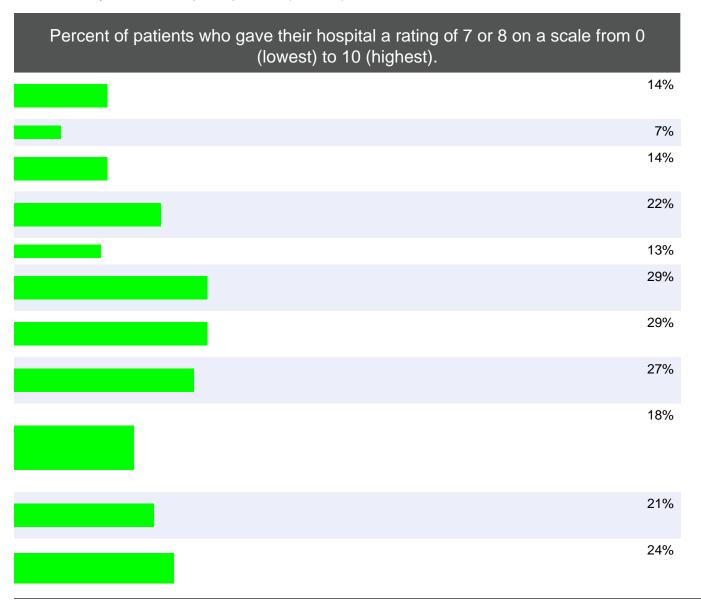
Percent of patients who reported that they were not given information about what to do during their recovery at home. 9% 11% 13% 17% 8% 19% 17% 14% 15%



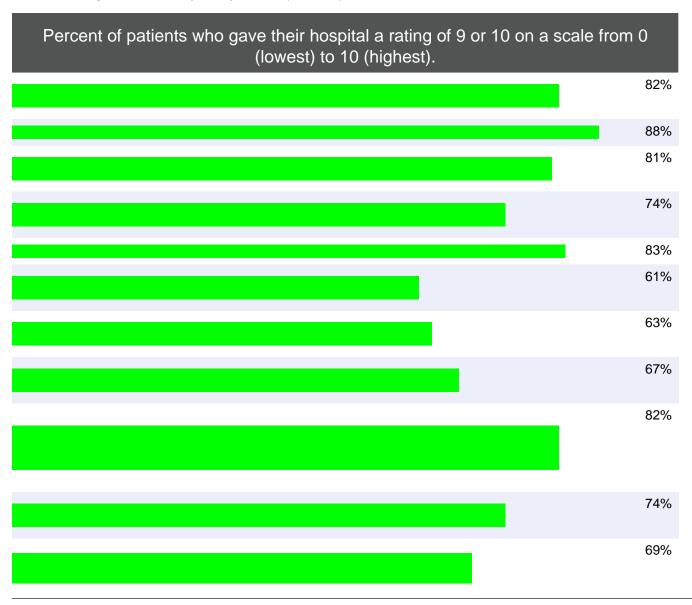
Page 26 of 68 09/25/2012

Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest). 4% 5% 5% 4% 4% 10% 8% 6% 0% 5% 7%

Page 27 of 68 09/25/2012



Page 28 of 68 09/25/2012



Page 29 of 68 09/25/2012



Percent of patients who reported NO, they would not recommend the hospital.	
	2%
	2%
	2%
	3%
	1%
	4%
	4%
	3%
	3%
	5%
	4%

Page 30 of 68 09/25/2012



Page 31 of 68 09/25/2012



Page 32 of 68 09/25/2012

	Number of Completed Surveys
300 or more	
Fewer than 100	
Between 100 and 2	299
Fewer than 100	

Page 33 of 68 09/25/2012

Survey Response Rate Percent		Hospital Footnote
	46%	
	44%	
	47%	
	44%	
	47%	
	41%	
	34%	
	41%	
	31%	Fewer than 100 patients completed the HCAHPS survey. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance
	45%	
	45%	Fewer than 100 patients completed the HCAHPS survey. Use these scores with caution, as the

Page 34 of 68 09/25/2012

241346	MAYO CLINIC HEALTH SYSTEM - CANNON FALLS	1116 WEST MILL STREET
241352	MAYO CLINIC HEALTH SYSTEM - SPRINGFIELD	625 NORTH JACKSON STREET
241361	MAYO CLINIC HEALTH SYSTEM - NEW PRAGUE	301 2ND STREET NORTHEAST
520004	MAYO CLINIC HLTH SYSTEM- FRANCISCAN MED CTR, INC	700 WEST AVE S
520070	MAYO CLINIC HEALTH SYSTEM EAU CLAIRE HOSPITAL	1221 WHIPPLE ST
521302	MAYO CLINIC HEALTH SYSTEM- OAKRIDGE, INC	13025 8TH ST PO BOX 70
521305	MAYO CLINIC HLTH SYSTM, FRANCISCAN HLTHCARE-SPARTA	310 W MAIN ST
521314	MAYO CLINIC HEALTH SYSTEM- CHIPPEWA VALLEY, INC	1501 THOMPSON ST
521315	MAYO CLINIC HEALTH SYSTEM - NORTHLAND, INC	1222 E WOODLAND AVE
521340	MAYO CLINIC HEALTH SYSTEM - RED CEDAR, INC	2321 STOUT RD

Page 35 of 68 09/25/2012



CANNON FALLS	MN
SPRINGFIELD	MN
NEW PRAGUE	MN
LA CROSSE	WI
EAU CLAIRE	WI
OSSEO	WI
SPARTA	WI
BLOOMER	WI
BARRON	WI
MENOMONIE	WI

Page 36 of 68 09/25/2012

55009	GOODHUE	5072634221
56087	BROWN	5077236201
56071	SCOTT	9527588101
54601	LA CROSSE	6087850940
54703	EAU CLAIRE	7158383311
54758	TREMPEALEAU	7155973121
54656	MONROE	6082692132
54724	CHIPPEWA	7155682000
54812	BARRON	7155373186
54751	DUNN	7152355531

Page 37 of 68 09/25/2012



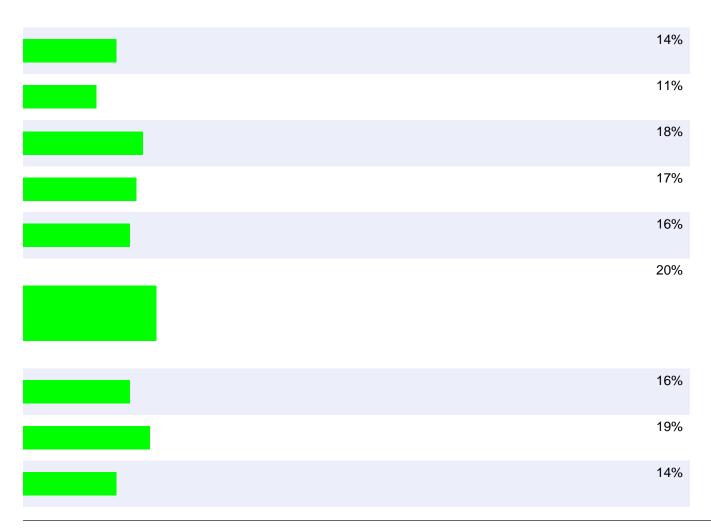
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1%
1%
3%
2%
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2%
3%
3%

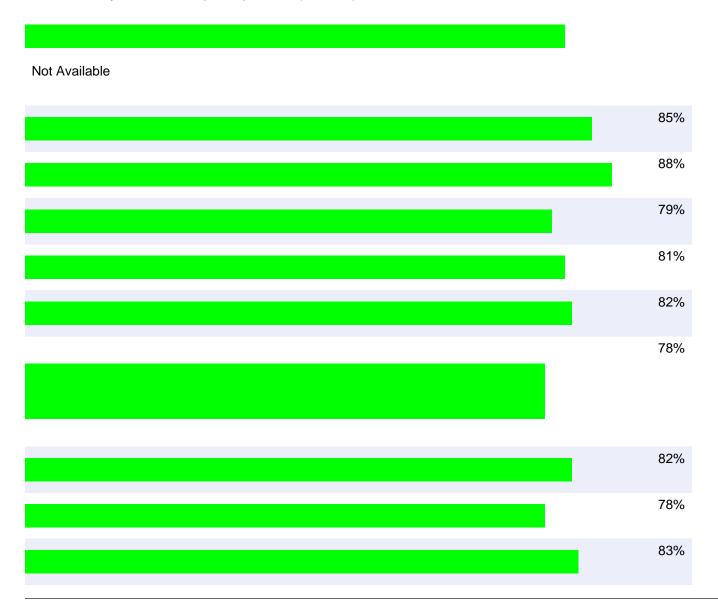
Page 38 of 68 09/25/2012



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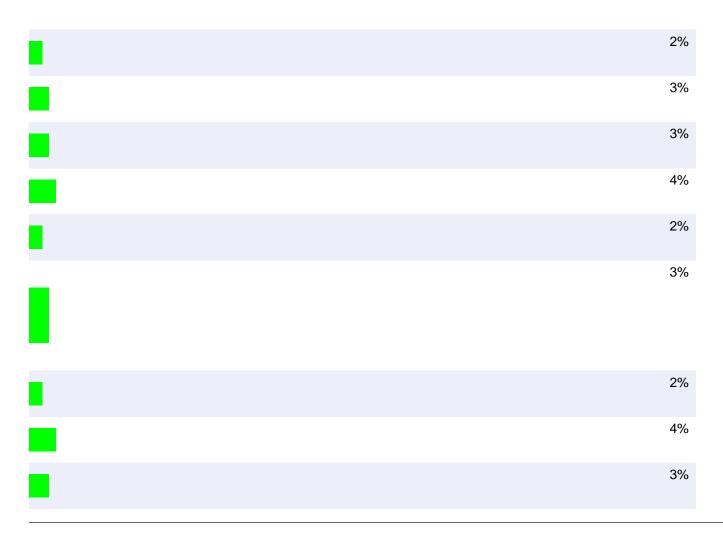
Page 39 of 68 09/25/2012



Page 40 of 68 09/25/2012



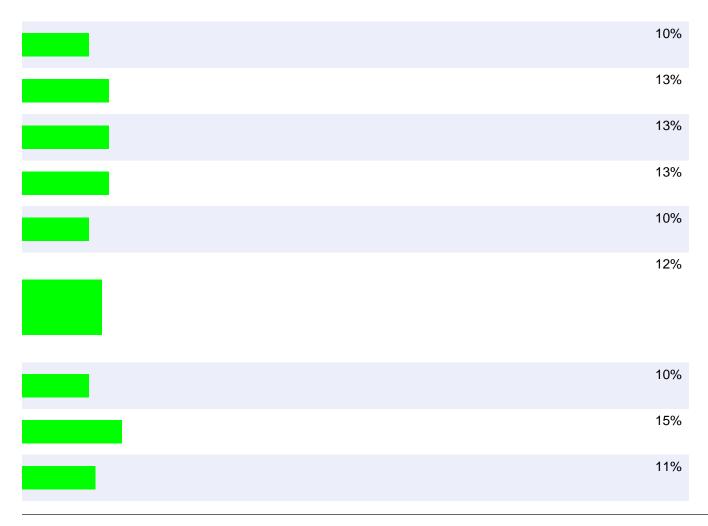
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09/25/2012 Page 41 of 68



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Page 42 of 68 09/25/2012





Page 43 of 68 09/25/2012



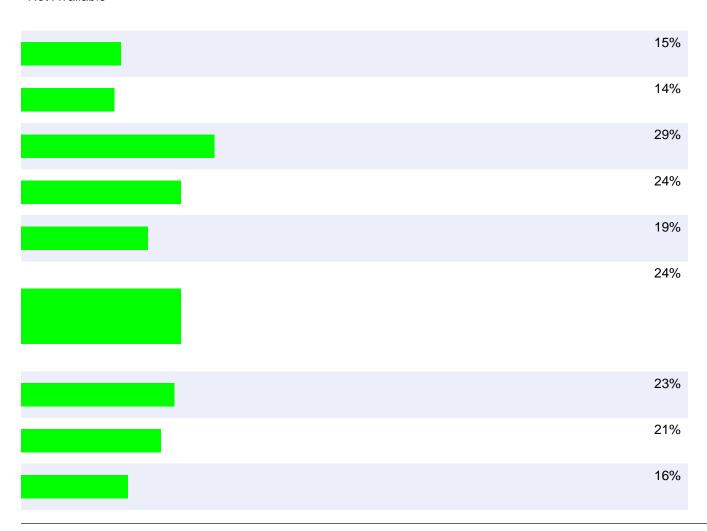
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2%
3%
6%
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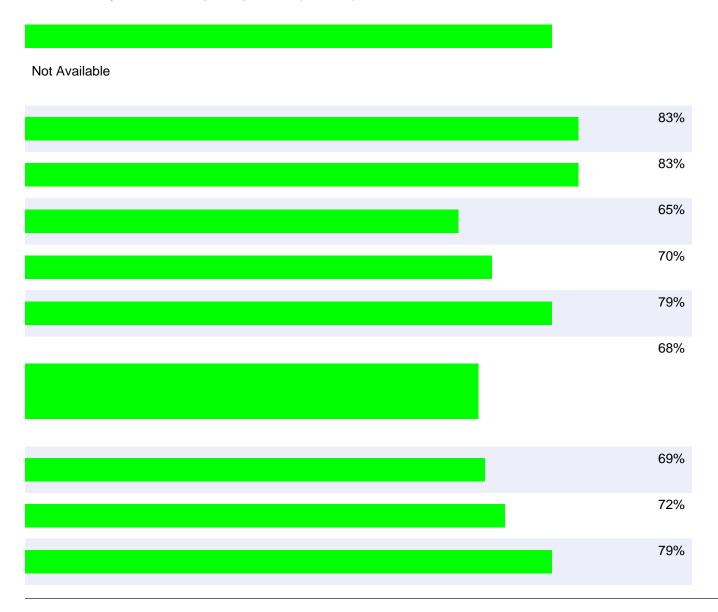
Page 44 of 68 09/25/2012



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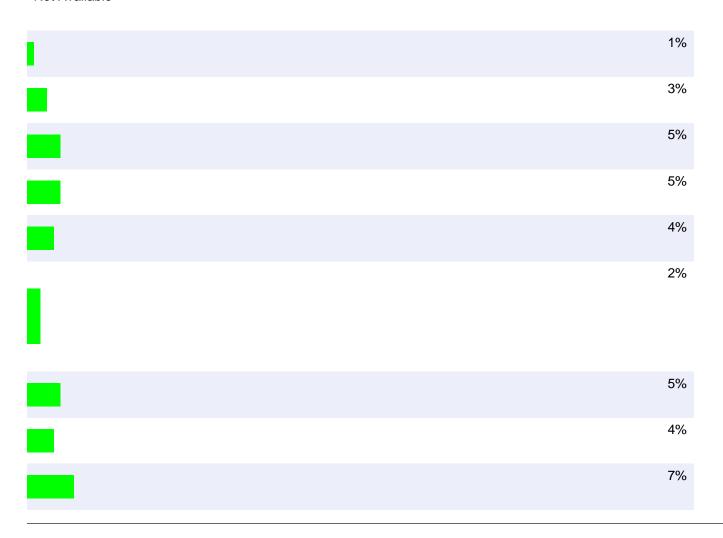
Page 45 of 68 09/25/2012



Page 46 of 68 09/25/2012



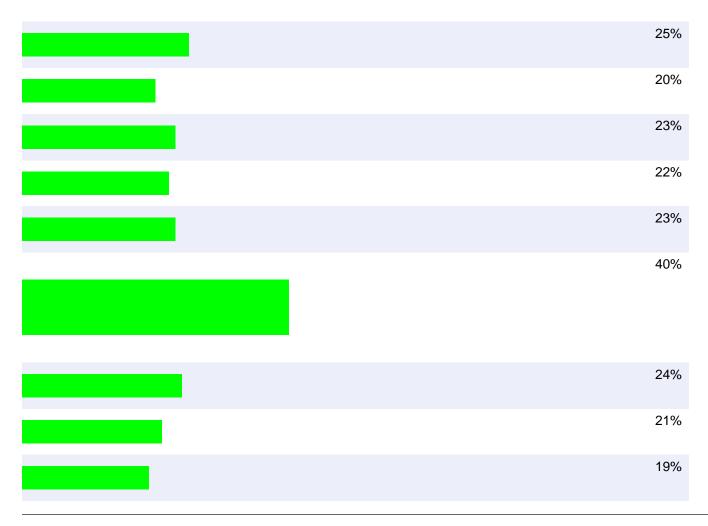
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09/25/2012 Page 47 of 68



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Page 48 of 68 09/25/2012



Page 49 of 68 09/25/2012



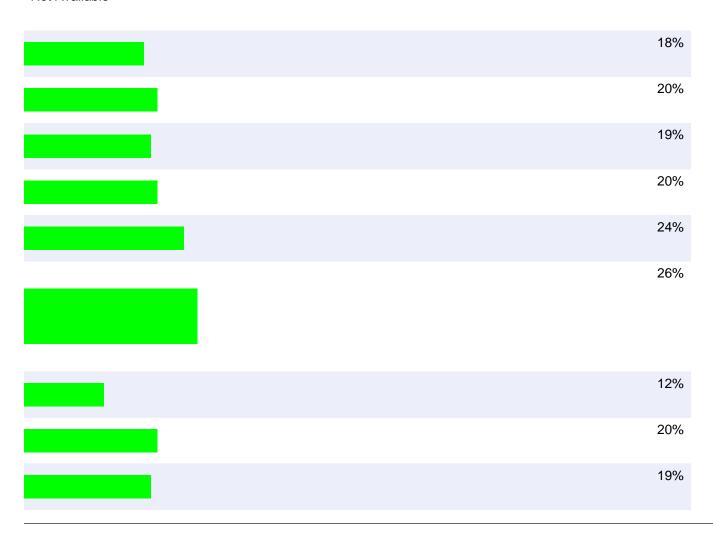
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9%
10%
16%
16%
9%
11%
14%
12%
11%

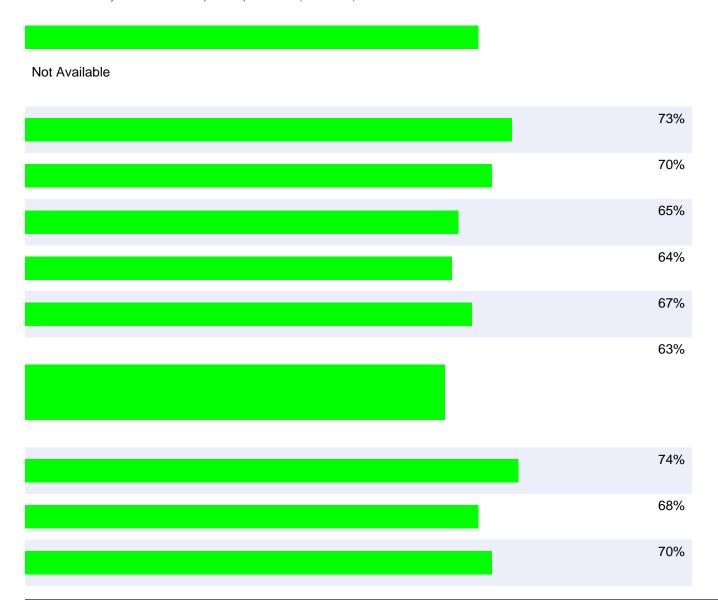
Page 50 of 68 09/25/2012



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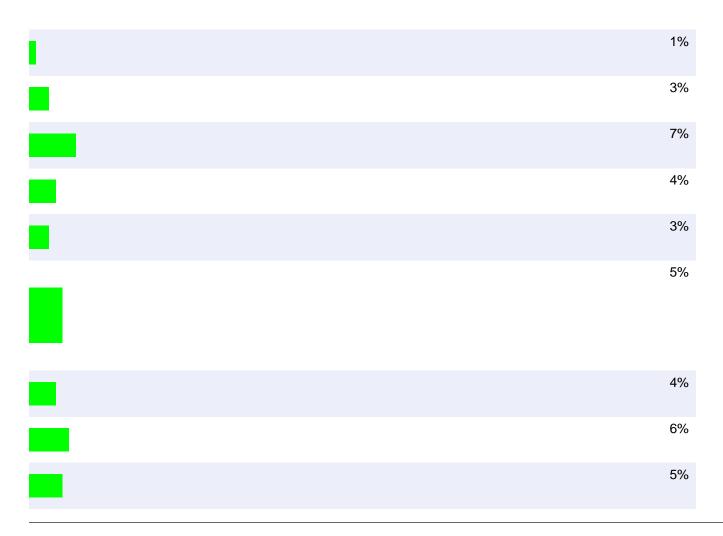
Page 51 of 68 09/25/2012



Page 52 of 68 09/25/2012



#### Not Available



09/25/2012 Page 53 of 68



### Not Available

8%
11%
17%
18%
20%
15%
16%
20%
11%

Page 54 of 68 09/25/2012



Page 55 of 68 09/25/2012



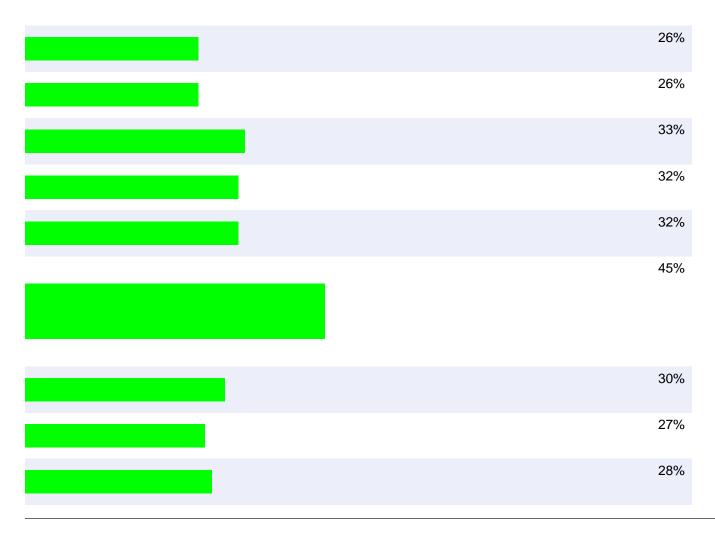
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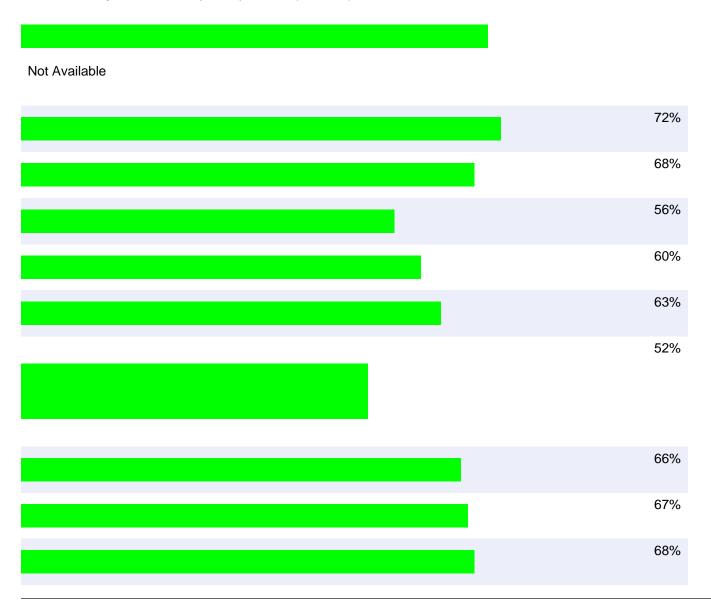
Page 56 of 68 09/25/2012



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Page 57 of 68 09/25/2012



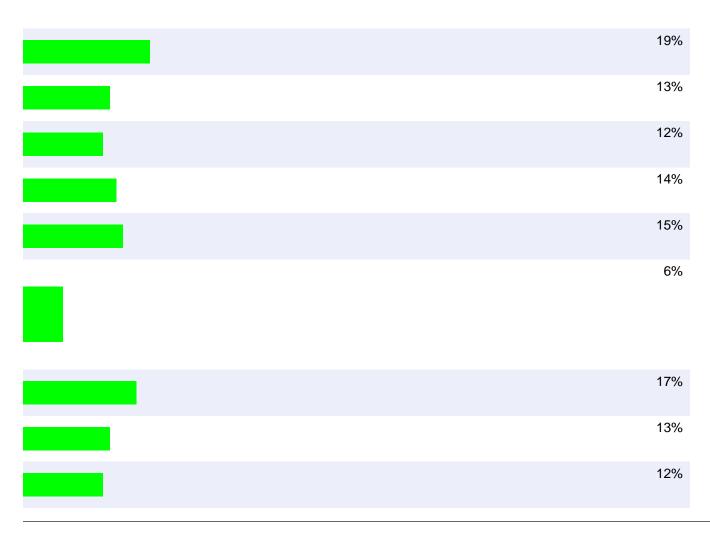
Page 58 of 68 09/25/2012



Page 59 of 68 09/25/2012



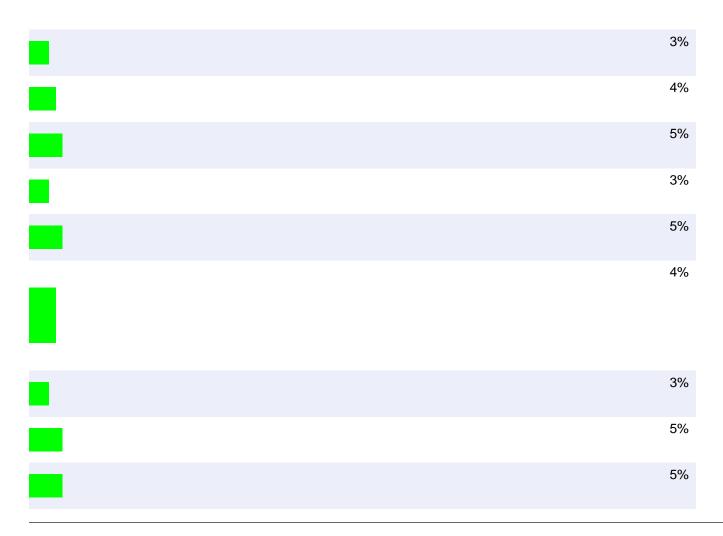
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Page 60 of 68 09/25/2012



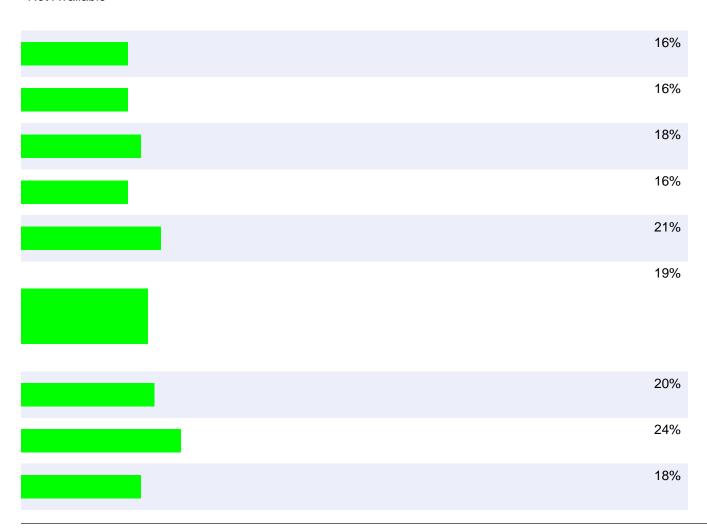
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09/25/2012 Page 61 of 68



### Not Available



Page 62 of 68 09/25/2012



Page 63 of 68 09/25/2012



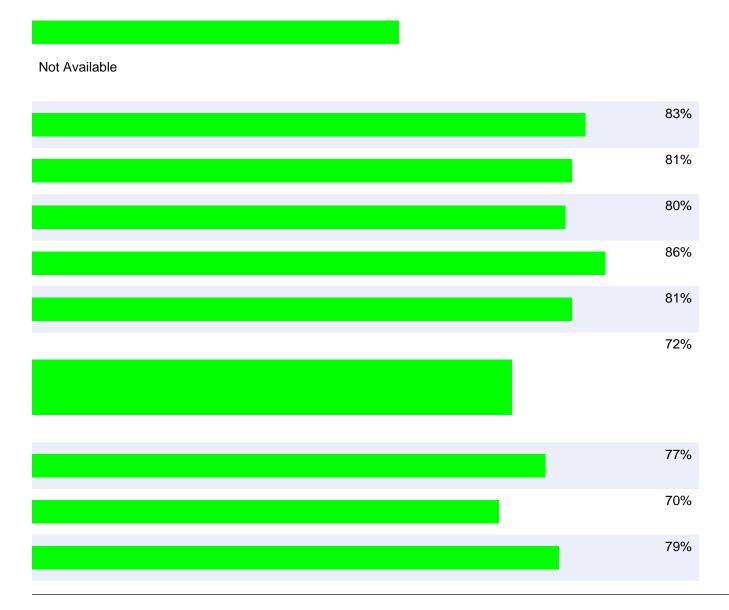
### Not Available

1%
2%
2%
2%
4%
2%
2%
3%
4%

Page 64 of 68 09/25/2012

Not Available	
	Not Available

Page 65 of 68 09/25/2012



Page 66 of 68 09/25/2012

Not Available
Between 100 and 299
300 or more
300 or more
300 or more
Between 100 and 299
Fewer than 100
Between 100 and 299
Between 100 and 299
300 or more

Page 67 of 68 09/25/2012

		number of surveys may be too low to reliably assess hospital performance
Not Available		Survey results are not available for this reporting period
	42%	
	44%	
	37%	
	41%	
	38%	
	30%	Very few patients were eligible for the HCAHPS survey. The scores shown reflect fewer than 50 completed surveys. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance
	38%	
	36%	
	37%	

Page 68 of 68 09/25/2012